CASE STUDY – EIGHT O'CLOCK COFFEE

Objective:
Provide cost effective, bacteria-free filtered drinking water system in FDA regulated food manufacturing facility.

Background:
Eight O'Clock Coffee roasts, grinds and packages coffee products at this plant and also has office space.

Current Situation (2005):
Existing water service included single serve bottled water stored in refrigerated cases on the manufacturing floor and 5 gallon bottles in adjacent office space.

- Spending lots of money on the single serve bottled water for plant employees, but considered it necessary and the only option since they wouldn't allow the 5 gallon bottled water on the manufacturing floor.
- No service performed on 5 gallon bottled water coolers in the office areas – lots of bacteria growth in their drinking water
- Heavy employee reluctance to switch from delivery bottled water service and the single serve bottles on the manufacturing floor
- Concern over installation of filtered, bottle-less coolers in manufacturing facility

Solution:
Spectrum Water Coolers installed trial coolers in office and manufacturing locations. After a short trial period, the installed coolers were met with very favorable response and the client purchased coolers for installation in both the manufacturing facility and the office space.

- Client chose self-sanitizing UV coolers in the office which addressed their own concerns with bacteria in their office drinking water.
- In the plant, client chose a high capacity, tank-less filtration system that provides lots of cold water.
- Client has service agreement with Spectrum that includes filter changes and cooler sanitizing every six months.
- Client chose polyethylene tubing for all installs based on experience with both copper and poly tubing.